



# DESIGN2020

16<sup>th</sup> INTERNATIONAL  
DESIGN CONFERENCE

Kohl, J. L., van der Schoor, M. J., Syré, A. M. and Göhlich, D. (2020) “SOCIAL SUSTAINABILITY IN THE DEVELOPMENT OF SERVICE ROBOTS,” Proceedings of the Design Society: DESIGN Conference. Cambridge University Press, 1, pp. 1949–1958. doi: <https://doi.org/10.1017/dsd.2020.59>